



County of Panola

110 S. Sycamore • Room 216-A
Carthage • Texas 75633
Phone 903-693-0391 • Fax 903-693-2726

County Judge
Lee Ann Jones

County Commissioners
Ronnie LaGrone, Pct. #1
David Cole, Pct. #2
Craig Lawless, Pct. #3
Dale LaGrone, Pct. #4

OnSolve, LLC
Attn: Pass Code Authorization Office
780 W. Granada Boulevard
Ormond Beach, FL 32174

Dear OnSolve Pass Code Authorization Office:

Listed below are the names of additional individuals to be granted access to Panola County, TX CodeRED® Emergency Management System at this time. Each individual will be granted pass codes for system access as stated below:

	Name and Official Title	Phone Number	Address	Email - Required and must be unique
	John Smith - Director	866-939-0911	780 W Granada Blvd, Ormond Beach, FL 32174	jsmith@sample.com
1.	LeeAnn Jones-Director	903-693-0391	110 S. Sycamore, Room 216-A Carthage, TX 75633	leeann.jones@co.panola.tx.us
2.	Tommy Earle-Coordinator	903-693-0318	110 S. Sycamore, Room 106 Carthage, TX 75633	tearle@co.panola.tx.us
3.				

Listed below are the names of individuals whose access to the system should be removed:

	Name	Phone Number	Email Address
1.	David Anderson		
2.	Jim Young		
3.			

This request is effective at the close of business on the date this letter is received by OnSolve, LLC.

In addition, it is hereby recognized that all CodeRED correspondence should be directed to Patty Sullivan, who will serve as the primary point of contact for the Agency. If for any reason, the designated contact individual should change, a letter signed by the new contact individual must be received by OnSolve.

By signing this form, you agree that all pass code holders agree to the Privacy Policy and Terms of Service located at <https://www.onsolve.com/privacy-statement/>

Signature: LeeAnn Jones

Printed Name: LeeAnn Jones

Job Title: County Judge

Date: 9-3-19



ONSOLVE™

CodeRED®
CRWW Order Form

This CRWW Order Form by and between Provider and CRWW Licensee is made as of **January 1, 2019** (the "Order Date") and is made a part of that certain Service Agreement effective January 1, 2019 (the "Agreement") by and between Provider and East Texas Council of Governments, a body politic of the State of Texas ("Customer"). Except for as set forth below, this CRWW Order Form is governed by and subject to the terms and conditions set forth in the Agreement. Terms used herein but not defined herein have the meaning ascribed to such terms in the Agreement.

The parties acknowledge and agree that CRWW shall be added as of the Order Date and continue through **January 1** of each year, provided that, CRWW is renewed as set forth in the table below.

Provider Information: ("Provider")	Provider Name: ONSOLVE, LLC Entity Type: Limited Liability Company State of Incorporation: Delaware Provider Address: 780 W. Granada Boulevard Ormond Beach, FL 32174
CRWW Licensee Information: ("CRWW Licensee")	CRWW Licensee Name: <u>Panola County, Texas</u> Calling Area: <u>Panola County, Texas</u> CRWW Licensee Address: <u>110 S. Sycamore St. Room 108</u> <u>Carthage, TX 75633</u> Business Contact/Title: <u>Jim Young/Emergency Management Coordinator</u> Phone: <u>(903) 693-0360</u> Email: <u>jimyoung1966@yahoo.com</u>

Unless otherwise specified on a CRWW Licensee purchase order or below, Provider will send invoices to the CRWW Licensee Business Contact address above. Payment is due thirty (30) days from receipt of invoice.

CRWW Licensee Invoice
Name: Panola County
Attention: Tommy Earle
Address: 110 S. Sycamore, Room 106
City, State, Zip: Carthage, TX 75633
Phone: 903-693-0318
Email: tearle@co.panola.tx.us
Preferred method of receiving invoices: <input type="checkbox"/> Email <input checked="" type="checkbox"/> US Mail

CRWW SERVICE DESCRIPTION	
CRWW Initial Term (Commencing on the Order Date)	One (1) Year
If activated, CRWW Renewal Term(s)	One (1) Year
CodeRED Weather Warning®	
Annual CodeRED Weather Warning® Subscription Fee:	\$2,680.00
CRWW Initial Term Subtotal:	\$2,680.00
Credit for amounts paid under Prior Agreement from 01/01/2019-12/31/2019:	(\$2,680.00)
CRWW Initial Term Total:	\$0.00
<i>All amounts are stated in United States Dollars unless specifically indicated otherwise.</i>	

1.1 CRWW. CRWW expands the benefits of the Service to include automatic launching of prerecorded CRWW Notifications to Contacts of CRWW Licensee within the Calling Area specified in the CRWW Order who have added their name and geographic location to the CRWW Licensee database via the CRWW Licensee's community notification enrollment site. CRWW will notify ONLY those Contacts within the Calling Area that have CHOSEN to participate through the opt-in process. Notifications placed automatically via CRWW have no effect on the Message Units associated with the Service. CRWW is available only as an add-on feature for the Service. Accordingly, upon termination of the Agreement, access to CRWW will terminate and Provider shall terminate all individual CRWW Licensee accounts.

1.2 CRWW Term. The CRWW Initial Term shall begin on the Order Date and continue for the period set forth on the CRWW Order Form. Upon completion of the CRWW Initial Term, CRWW Licensee may renew the CRWW Order Form for successive renewal terms (each a "CRWW Renewal Term") as set forth on the CRWW Order Form, by providing any of the following to Provider prior to the end of the CRWW Initial Term or then-current CRWW Renewal Term: a signed CRWW Order Form for the CRWW Renewal Term (in electronic or hard copy format); a purchase order for payment for one additional year; or payment for one additional year.

1.3 CRWW Fees. Each CRWW Licensee shall pay Provider for the CRWW Service as set forth in the applicable CRWW Order Form. Invoices shall be sent to the CRWW Licensee at the address specified in the applicable CRWW Order Form. Pricing for the CRWW Service is separate and independent from the pricing for the Service.

1.4 CRWW Termination. The CRWW Service can be removed by CRWW Licensee by providing written notice prior to the commencement of any CRWW Renewal Term; provided however, CRWW Licensee shall pay all unpaid CRWW fees that would become due under the then-current term and no fees paid hereunder shall be refunded.

By signing below, CRWW Licensee agrees to pay Provider the fees set forth herein. CRWW Licensee agrees to comply with the terms and conditions set forth in the Agreement and this CRWW Order Form. This CRWW Order Form supersedes all prior agreements, written or oral, between CRWW Licensee and Provider relating to the subject matter of this CRWW Order Form. Except as otherwise provided, this CRWW Order Form may not be modified, changed, or discharged in whole or in part, except in a writing signed by Licensee and Provider.

ONSOLVE, LLC

Signed: _____

Printed Name: Mark Scully

Title: VP, Customer Success

Date: 09/05/2019

PANOLA COUNTY, TEXAS

Signed: _____

Printed Name: LeeAnn Jones

Title: County Judge

Date: September 3, 2019



Main Point of Contact Change Request

(Must be printed on your organization's letterhead)

September 4, 2019

OnSolve, LLC
Attn: Operations Department
780 W. Granada Blvd.
Ormond Beach, FL 32174

Dear OnSolve Operations Department:

It is hereby recognized that all CodeRED correspondence should be directed to Thomas Earle who will serve as the primary point of contact for Panola County, TX. If for any reason, the designated contact individual should change, a letter signed by both the old and new contact individual must be received by OnSolve.

New Contact Information:

Name: _____ Tommy Earle
Entity: _____ Panola County
Title: _____ Coordinator
Address: _____ 110 S. Sycamore, Room 106
City, State, Zip: _____ Carthage, TX 75633
Phone: _____ 903-693-0318
Cell Phone: _____ 903-692-2844
Email: _____ tearle@co.panola.tx.us

This request is effective at the close of business of the date the original of this letter is received by OnSolve, LLC. The authorized signature below must be on file with OnSolve, Inc. for processing this request.

OLD MPOC

Signature

Printed Name

Date

Title

NEW MPOC

Signature

Printed Name

Date

Title

Panola County Emergency Management Coordinator